

# CASE STUDY: HealthtrackRX



## OVERVIEW

HealthTrackRx is the premier PCR-based infectious disease laboratory, delivering industry-leading, next-morning testing results to healthcare providers nationwide.

### CLIENT CHALLENGES

- ✓ Client faced with Cybersecurity insurance renewal and required a checklist of deliverables and services to provide an Enterprise level security posture for their organization.
- ✓ 30-day timeline to implement cybersecurity solutions to avoid lapse in coverage.
- ✓ Vertical positioning (healthcare) made client an attractive client for bad actors.
- ✓ Client had limited resources with extensive cybersecurity knowledge.

### NETRIO SOLUTION

- ✓ Firewall
- ✓ Wireless Access Points (WAP)
- ✓ Switches
- ✓ Cloud assets
- ✓ On-premise server resources
- ✓ On-premise storage resources
- ✓ 24/7/365 monitor, remediate, manage, protect
- ✓ Alert notification and escalation
- ✓ Backup management for servers
- ✓ Carrier management
- ✓ Manage OEM support agreements
- ✓ SSO establishment and admin
- ✓ Onsite deployment for office and lab build outs

### WHY NETRIO?

- ✓ Expertise to compliment client's staff
- ✓ Focus on core business (healthcare)
- ✓ Entrust partner to drive transformation from legacy architecture to next generation
- ✓ Assist client in architecting solution that will meet compliance requirements
- ✓ Ability to design comprehensive solutions that are secure and scalable while achieving maximum uptime
- ✓ Removed burden of hiring expertise and staff

### OUTCOMES

- ✓ **Client was able to renew Cybersecurity Insurance without expiration or penalty.**
- ✓ **Improved Cybersecurity posture and aligned with IT service management best practices to drive increased uptime and a more secure IT environment.**