NOC as a Service

We keep your network up and running

netrio

Netrio's unique business model was born over 20 years ago when our founders realized there was a need in the market to leverage their collective operational expertise to help service providers deliver a better end-user experience to their clients. The Outsourced NOC model (NOCaaS) was born with a mission to remove the complexities for its clients, leverage optimization and best-in-class operational practices to deliver a great end-user experience. The market responded, and over the years Netrio has realized exponential growth, evolving into becoming the underlying support engine for today's increasingly complex technologies.

We're Better Together

You're great at what you do, and you do a lot of things. But watching your network shouldn't be one of them. Your IT team should focus on your strategic initiatives – not making sure your network is operating at peak efficiency. Enter Netrio. Our experienced team leverages operational experience to create an industry first — a completely agnostic approach, adoption of the best tools and applications, workflow automation, and the ability to create a unique experience for each client that delivers a better end-user experience than you could on your own. Which means improved employee satisfaction and production. Happy customers. Lower costs. And more time to focus on growing your business.

Network Monitoring and Event Detection

Incident Management

Always Available Phone, Chat, Email

Reporting and Analytics

BENEFITS OF NOC:

- Reduced operating costs
- Expanded operating hours – 24 x 7
- Lift and shift
- Expansive vendor management capabilities
- Business continuity

Streamline Your Network Operations

Information is the lifeblood of your business. That's why you need to have top-notch network support. The different parts of your business may be separated by distance and time, but effective network operations can eliminate the distance and make your operations run smoothly. It can function as if everything and everyone is under the same roof.

The Benefits of Network Operations

A fast, reliable network is the key to unlock the potential of your IT systems. Managing your network takes valuable time and energy you could use elsewhere. Let Netrio manage your network, and you'll be free to manage your business.

BY THE NUMBERS:

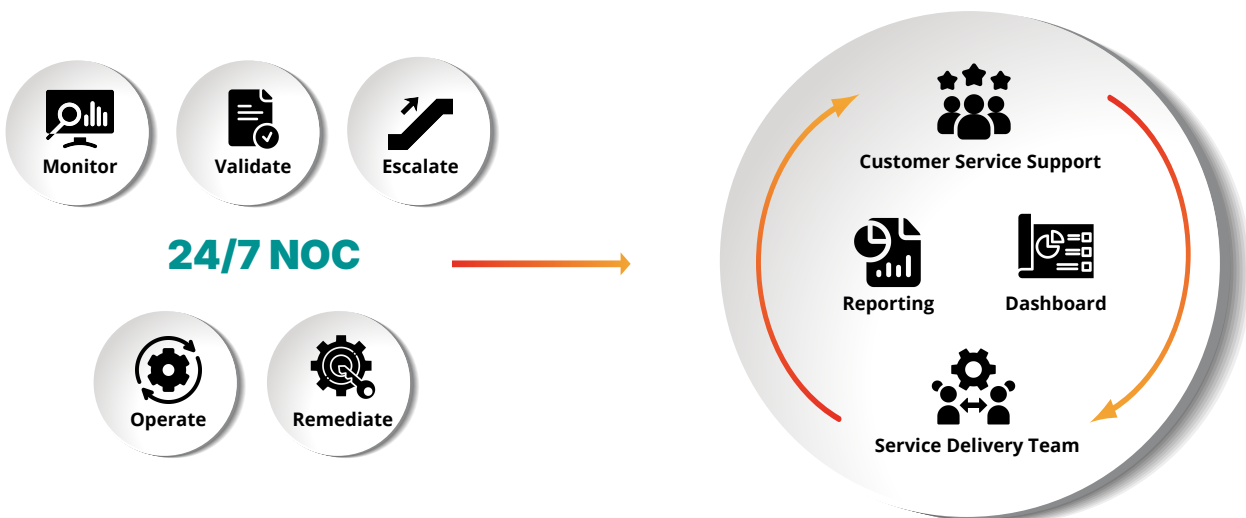**2,500,000+** network alarms per month

50,000+ incidents per month

50,000+ managed circuits

5,000+ inbound support calls per month

100,000+ supported IT assets

2 NOCs operating simultaneously

Monitor **Validate** **Escalate**

24/7 NOC

Operate **Remediate**

Customer Service Support

Reporting **Dashboard**

Service Delivery Team